



The Pirate Castle

Covid-19: Guidelines for Canal Boat Participants

Our priority remains the health and wellbeing of our participants, staff and volunteers. We are therefore committed to ensuring that Pirate Castle activities take place in as safe an environment as is possible and that we all continue to help suppress the spread of the Covid-19 virus. We will take all reasonable precautions against the Covid-19 virus and act in accordance with our Duty of Care to all concerned at all times. We will also ensure that we act in accordance with all relevant legislation and government guidance in this area. However, risk of Covid-19 transmission cannot be completely eradicated, and so activities undertaken at The Pirate Castle is at participants' own risk.

As a condition of entry to The Pirate Castle and access to canal boat activities, all participants must adhere to the following guidelines at all times whilst on the premises and during all activities:

General

- Anyone (or anyone in their household) diagnosed with Covid-19 or displaying any Covid-19 symptoms within the 14 days prior to their booking (a new, continuous cough; a high temperature (37.8C or above); a loss of, or change in, your normal sense of taste or smell), along with anyone from their household, **must not attend** The Pirate Castle.
- Anyone who has been told to self-isolate, or anyone living in the same household as someone self-isolating, **must not attend** The Pirate Castle.
- Anyone considered vulnerable or extremely vulnerable to Covid-19 and/or has been advised to shield should not attend The Pirate Castle.
- All participants must follow the instructions of The Pirate Castle staff and canal boat skipper and crew at all times. The Pirate Castle reserves the right to cease all activity and end sessions if guidelines are continually infringed.
- Due to the uncertain nature of the Covid-19 pandemic, we reserve the right to cancel or reschedule your booking at any time if, for example, new Government restrictions or a case of Covid-19 occurring at The Pirate Castle cause us to cease activities. Refunds or rescheduled sessions will be given for any cancellations.
- **Households/Support Bubbles** – any group booking a household or support bubble cruise must consist of **one single household/support bubble** as defined by Government Covid-19 guidelines. Any group falsely booking as a household or support bubble will be refused entry to their session at The Pirate Castle or have their session ceased immediately if this is brought to our attention. **No refunds will be given in these circumstances.**

Arrival/departure

- On arrival, all participants must remain outside The Pirate Castle until let in by a member of staff. Participants should remain at a 2m distance from each other whilst waiting outside.
- Participants will only be let in at the time of their booking and not before. Latecomers cannot be admitted.
- Anyone displaying any symptoms of Covid-19 on arrival, along with all others in their group, will not be permitted to enter the building or participate. Temperature checks will be in place on arrival.
- On entry, participants must sanitise their hands. Hand sanitiser is available throughout The Pirate Castle and face masks/coverings must be worn at all times when inside the building. Participants must bring their



own face masks/coverings and hands should be sanitised/washed before and after putting masks/coverings on or removing them.

- **Test & Trace:** to comply with the NHS Test & Trace legal requirements, we collect all participants' names and contact details on our online Covid-19 guidelines acceptance forms which must be completed beforehand, and record booking dates and times on our booking system. We also have the NHS Test & Trace app QR code on display and a GDPR-compliant sign-in/out book in the entrance lobby which any visitors or participants who, for any reason, we do not have their contact details must use/complete.
- Participants must follow the one-way system and maintain 2m physical distancing inside and walking through the building. The one-way system and distancing markers are clearly signed throughout the building.
- A briefing including physical distancing and hygiene guidance will be given by staff on site before departing on the boats.
- All participants must leave bankside and the building via the one-way system at the end of their session and no one will be able to wait inside for collection.

Bankside/on the boats

- Participants should keep to 2m physical distancing wherever possible on bankside or the outside deck area of the boats, unless from the same household or support bubble. Where not possible, participants should keep to 1m+ and ensure mitigations including wearing face coverings, regular hand sanitising and avoiding facing each other.
- During step 2 of the release from lockdown (April 12 at the earliest) groups are limited to:
 - one household/bubble up to a maximum of 12 on the foredeck and inside the cabin area (including WC) of the boat only, or
 - six individuals from different households on the foredeck only (no access to the cabin areas (including WC))
- Groups of up to 6 from different households arranging a cruise on the canal boats should maintain 1m+ physical distancing from each other on the boats at all times, however participants should remember additional mitigations at 1m+ such as face coverings, facing away from others and regular hand sanitising.
- No participants will be allowed on the stern deck area of the canal boats and no boat or lock handling will be allowed on trips, **unless specifically taking part in boat handling training.**
- Boat handling training is limited to a maximum of two people on The Black Pearl and maximum three on The Pirate Prince, and participants should keep to 1m+ physical distancing from each other and the crew member(s) with additional mitigations such as facing away from others and regular hand sanitising.

Food & drink

- All food and drink (including drinking water) must be brought in by participants. No food or refreshments will be provided by The Pirate Castle.

Hygiene

- Participants should regularly wash or sanitise their hands. Hand sanitiser is available on the boats.
- Participants should avoid touching their faces after touching any surface and sanitise after doing so.
- All points touched inside WCs, including the toilet seat, taps, door handles, should be wiped down with sanitising wipes before and after use. Sanitising wipes are available in each WC and should be disposed of in the Covid-19 specific bins provided in each WC.
- Participants should use a tissue or disposable hand towel (available on-site) to cough or sneeze into, and then dispose of the tissue or paper hand towel in the Covid-19 specific bins provided on site. Where this is



not possible, participants should cough or sneeze into their inner elbow. Hands should be washed or sanitised as soon as possible after coughing or sneezing.