



The Pirate Castle

Covid-19: Guidelines for Visitors

Although the majority of mandated Covid-19 restrictions have been lifted, our priority remains the health and wellbeing of our participants, staff and volunteers. We are therefore committed to ensuring that Pirate Castle activities take place in as safe an environment as is possible and that we all continue to help suppress the spread of the Covid-19 virus. We will continue to take all reasonable precautions against the Covid-19 virus and act in accordance with our Duty of Care to all concerned at all times. We will also continue to act in accordance with any relevant legislation and government guidance. However, risk of Covid-19 transmission cannot be completely eradicated, and so activities undertaken at The Pirate Castle is at participants' own risk.

All visitors must adhere to the following guidelines at all times whilst on the premises:

General

- Any visitor (or anyone in their household) diagnosed with Covid-19 or displaying any Covid-19 symptoms within the last 14 days (a new, continuous cough; a high temperature (37.8C or above); a loss of, or change in, your normal sense of taste or smell), **must not** come to The Pirate Castle. In these circumstances, they should follow Government/NHS guidance on self-isolation and not return until after a negative test result or the advised period of self-isolation.
- Anyone who has been told to self-isolate, or anyone living in the same household as someone self-isolating, **must not attend** The Pirate Castle.
- Any visitor identified as clinically extremely vulnerable to Covid-19 should consider taking extra precautions to protect themselves. Guidance for people identified as clinically extremely vulnerable can be found on the [Government website](#).

Physical (social) distancing

- The government guidance now states: *"You will not need to stay 2 metres apart from people you do not live with. However, in order to minimise risk at a time of high prevalence, you should limit the close contact you have with those you do not usually live with."* This means that it is visitors' own choice as to whether they maintain physical distancing from each other, however distancing is still recommended. If maintaining physical distancing, this should be 2m from each other or, where not possible, 1m + additional mitigations such as face coverings, facing away from others and regular hand sanitising. **However, visitors must maintain physical distancing from Pirate Castle staff, volunteers and any other groups on the premises at all times.**

In the building

- On arrival, all visitors must remain outside The Pirate Castle until let in a member of staff. **We respectfully request that visitors remain at a 2m distance from people they do not live with whilst waiting outside.**
- Anyone displaying any symptoms of Covid-19 on arrival, along with anyone accompanying them who they have been in close contact with from the group, will not be permitted to enter the building or participate. **Temperature checks will remain in place on arrival.**
- On entry, visitors must sanitise their hands. Hand sanitiser is available throughout The Pirate Castle.



- **Unless exempt or under 11 years of age, face masks/coverings must be worn when inside the public areas of the building.**
- **Test & Trace:** although no longer a legal requirement, we will continue to comply with NHS Test & Trace. All visitors must either register their attendance via the NHS Test & Trace app QR code on display in the entrance lobby or complete the GDPR-compliant sign-in/out book on arrival/departure.
- Visitors should continue to follow the one-way system and maintain 2m physical distancing from anyone they do not live with when inside the building.
- Visitors **must not come up to the private/staff only areas without permission** and follow the 1m+ distancing guidelines within the private/office areas of the building where 2m distancing is not possible. Mitigations include wearing masks/face coverings and/or not facing each other directly whilst within 2m of each other, and regular hand washing.

Hygiene

- Visitors should regularly wash or sanitise their hands. Hand sanitiser is available throughout the building.
- Participants should avoid touching their faces after touching any surface and sanitise their hands if any surfaces have been touched.
- WCs will be available, however only one person can enter each WC area at any time.
- All points touched inside WCs, including the toilet seat, taps, door handles, should be wiped down with sanitising wipes before and after use. Sanitising wipes are available in each WC and should be disposed of in the Covid-19 specific bins provided in each WC.
- Visitors should use a tissue or disposable hand towel (available in the WCs) to cough or sneeze into, and then dispose of the tissue or paper hand towel in the Covid-19 specific bins provided on site. Where this is not possible, participants should cough or sneeze into their inner elbow. Hands should be washed or sanitised as soon as possible after coughing or sneezing.